

TENDER NOTICE

Date – 24.06.2026

Procurement of 1600XX Series Official Banking Communication Number

The Maharashtra Mantralaya and Allied Offices Co-operative Bank Ltd. invites sealed quotations from eligible Telecom Service Providers (TSPs) / Authorized Telecom Partners for providing **1600XX Series Number Services** in compliance with RBI, TRAI and DoT guidelines for official customer communications.

Scope of Work

- Provision of 1600XX Series Number.
- SIP/PRI connectivity and configuration.
- Integration with Bank's EPABX/Call Centre system.
- Inbound and outbound calling facility.
- MIS and reporting portal.
- 24x7 technical support and maintenance.
- Compliance with RBI, TRAI, DoT and CERT-In guidelines.

Eligibility Criteria

- Licensed TSP or Authorized Telecom Partner.
- Experience in providing telecom communication services.
- Valid GST and PAN registration.
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Commercial Proposal

Sr. No.	Particulars	Amount (₹)
1	One-Time Setup / Activation Charges	
2	1600XX Number Allocation Charges	
3	Integration & Configuration Charges	
4	Annual Rental Charges	

Terms & Conditions

Contract Period: 3 Years.

Rates shall remain valid for 30 days.

Payment shall be made after successful implementation and commissioning of services.

The bidder shall ensure compliance with all applicable regulatory guidelines.

Send your proposal on mail – info@mantralayacoopbank.com

Chief Executive Officer